



Student Guide Related to Quarantine due to COVID-19

Students who feel ill or are a close contact with a positive case should follow the specific guidelines on the [Health and Wellness web page](#). Students will find additional helpful information on the [Student FAQs](#).

Stay in touch with your instructors

- » If you are placed into quarantine by the University or miss class due to illness, **communicate with your instructor to clarify due dates, instructions on assignments, and expectations on collaboration with classmates**. This open communication will be helpful as we support you through this time. You'll find contact information and office hours for your instructor listed in the syllabus or on Moodle.
- » Your professors care about you and your learning. They want you to succeed in your courses. Take ownership of your own learning by being active in seeking assistance and clarification as needed. A lot of information about your class and absences is summarized in the course syllabus.
- » **Faculty members may handle absences and coursework differently, depending on course learning outcomes and pedagogies. Seek out guidance and support from your instructor in each class** as needed. Some faculty may offer a temporary Zoom option, while others may encourage you to connect with a classmate for notes.
- » **Reach out to your faculty members and classmates so you don't fall behind**. Take advantage of virtual office hours, or email or schedule a phone or video conferencing conversation with your instructors, especially if you have questions or are having trouble keeping up with assignments.

How do I get in touch with my faculty member?

Email is frequently the easiest way to get in touch with your faculty member. Email addresses can be found on the syllabus, in Moodle, or in the [online directory](#).

Attendance Related to Quarantine or Illness due to COVID-19

If you are placed into quarantine or are absent due to illness:

- » Your faculty will receive official university notification of a longer-term health-related absence that includes the dates of the required quarantine. Note that due to privacy laws details of the specific health issues will not be provided. Since these notices may take some time to get to your faculty member, **communicate with your faculty member to make them aware of the situation.**
- » Work virtually with your faculty member to ensure you understand expectations related to course activities, materials, engagement, etc.
 - Email your faculty member to request a Zoom meeting or phone call to discuss how to best keep up with class assignments and readings.
 - Arrange to get notes from another student in your class for any days you are absent. If you need assistance identifying a note-taker, let your faculty member know.
 - If you need more feedback on graded work, reach out to your faculty member.
 - Talk with your instructors about possible ways you can engage in class activities, if possible.
 - **Complete class assignments outside of class and submit your work electronically.** It is expected that you complete all coursework included in the course syllabus.
- » Ensure you have access to the technology/materials you need to complete academic activities remotely (computer with video/microphone, high-speed internet, course materials, etc.). High-speed internet will be available in all university quarantine spaces.
- » For students who are not able to engage with the course due to health-related physical illness, mental health issues or disability accommodations, talk with your instructors about how to access class notes and about the opportunity to make up missed assignments and exams when you are able to engage again. You are expected to complete all coursework included in the course syllabus. In situations where you are not able to complete the course due to health-related issues, work with your faculty members on identifying appropriate options – an [incomplete grade](#), [course withdrawal](#), or [medical withdrawal](#).
- » If you are placed into quarantine, you will be provided with additional information related to this process and accessing campus resources. Your assigned staff point of contact and instruction materials can provide valuable assistance and information.
- » Absences due to illness will be handled per policies on the course syllabus.

What is the guidance for those who feel ill or are a close contact with a positive case?

- » **Students, faculty or staff who feel ill** or have a cold or flu-like symptoms, should wear a mask, distance from others and contact a medical professional for evaluation before returning to class or work.
- » **Vaccinated students, faculty or staff who have close contact with a confirmed positive case** (within 6 feet of a person with COVID-19 for 15 minutes in a 24-hour period, cumulatively), but do not have symptoms are not directed to quarantine but are required to mask and monitor symptoms for 14 days and are recommended to test 3-5 days after exposure.
 - If symptomatic, follow the guidelines above for those feeling ill.
 - If, however, you receive a positive test for COVID-19, you must follow all health directions, including isolation and quarantine protocols as directed by the county health department and managed through Student Care and Outreach and Elon Human Resources.
- » **Unvaccinated students, faculty or staff who have close contact with a confirmed positive case** (within 6 feet of a person with COVID-19 for 15 minutes in a 24-hour period, cumulatively) will be required to quarantine for up to 14 days after last contact as determined by health care professional and guidelines from health officials and should consult with a healthcare provider.
- » Students looking for additional guidance should contact Student Health Services (336-278-7230 or the Phoenix Health Portal) or Healthy Elon (336-278-2020 or Healthy@Elon.edu for guidance).

Support for learning

The university offers many campus resources to support your learning. These services are available for in-person and remote students and can be an important part of your academic success. Staff are available to support you in the earliest stages of your work, including brainstorming, finding resources, drafting, revising, proofing, finalizing the work, and learning new technologies.

Belk Library

- » [Chat with a librarian](#) in real time, anytime the library is open. Questions can focus on finding sources, full text access, how to get an article or book that we don't have access to, and more.
- » Access Belk Library's [online resources](#) from anywhere, anytime. Access databases, journal articles, ebooks, streaming video, and more to help with your assignments and research projects. [Find a research guide](#) in your area of study to help guide your research process.
- » [Schedule a research consultation](#) with a librarian in your [area of study](#), or with your [Personal Librarian](#) for help with your research assignments.

Learning Assistance

[Learning Assistance](#) offers free [walk-in](#) and [by-appointment](#) tutoring for many courses at Elon. You can also make an appointment with a [learning strategies tutor](#) who can help you locate ineffective study strategies and replace them with effective strategies, create a preparation plan for an exam, adopt better note-taking strategies, and improve your time management.

You can choose to meet either in-person or virtually (via Zoom) for all by-appointment sessions.

If you need academic assistance but aren't sure where to start, [make an appointment](#) with a staff member in Learning Assistance to discuss the many resources available to you.

Finally, Learning Assistance offers free [student success workshops](#) throughout the academic year.

Technology Services and Support

- » Visit the [Student Technology Guide](#) for an overview of available services and support
- » Do you need technology help? You can access support in several ways:
 - [Knowledge Base](#) – Search for solutions and find answers to your questions.
 - [Self-Support Portal](#) – Submit technology related questions and request assistance.
- » The [Moodle Support for Students site](#) is designed to introduce you to the basics of Moodle, helping you become familiar with various tools that your faculty may use, including forums, assignments, blogs and quizzes. This site also provides information on video conferencing tools and tips and best practices to be successful in online and hybrid courses.
- » Equipment needed to participate in class or complete projects and assignments is available from Media Services. Equipment should be reserved in advance by using the online [Patron Portal](#). If you have any questions or need assistance, please call (336) 278-6598, or email mediaservices@elon.edu.

The Writing Center

Writing Center consultants—trained undergraduate students--can help you plan and complete any writing assignment or project on any topic and for any course. The Writing Center offers in-person consulting sessions for individual students and students working on group projects. The Center also offers workshops on various writing topics and writing resources and advice on its consultant blog.

- » Visit the [Writing Center's website](#)
- » Learn about the [hours and location](#)
- » [Make an Appointment](#)
- » Attend [workshops for students](#)
- » Visit the [Consultant Blog](#)