

**Student Complaint Information**

Updated: September 2021

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
Alabama	Alabama Commission on Higher Education	<p>Go to: <a href="https://ache.edu/">https://ache.edu/</a></p> <p>Under 'Resources for Students &amp; Parents', click 'Student Complaint Processes'</p> <p>Complaint Form: <a href="https://ache.edu/ACHE_Reports/Forms/SARA/StudentComp.pdf">https://ache.edu/ACHE_Reports/Forms/SARA/StudentComp.pdf</a></p> <p>Mail form and all pertinent documents to:</p> <p><u>Standard Address:</u> Alabama Commission on Higher Education C/O NC-SARA State Portal Agency P.O. Box 302000 Montgomery, AL 36130-2000</p> <p><u>Express/Overnight Mail:</u> Alabama Commission on Higher Education C/O NC-SARA State Portal Agency 100 N. Union Street, Suite 782 Montgomery, AL 36104</p> <p><u>Electronic Transmission:</u> <a href="mailto:ron.leonard@ache.edu">ron.leonard@ache.edu</a></p>
	Alabama Community College System – Private School Licensing Division	<p>Go to: <a href="https://www.accs.edu/about-accs/private-school-licensure/">https://www.accs.edu/about-accs/private-school-licensure/</a></p> <p>Click 'Complaint Form'</p> <p>Complaint Form: <a href="https://psl.asc.edu/External/Complaints.aspx">https://psl.asc.edu/External/Complaints.aspx</a></p>

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Alaska	Alaska Commission on Postsecondary Education	<p>Go to: <a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a></p> <p>To request a complaint form please send an email to: <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a></p> <p>For questions or assistance relative to complaints please contact:</p> <p>Kierke Kussart  Program Coordinator for Institutional Authorization  (907) 465-6741  <a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a></p>
Arizona	Arizona State Board for Private Postsecondary Education	<p>Go to: <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a></p> <p>Student Complaint form:  <a href="https://ppse.az.gov/sites/default/files/documents/files/StudentComplaintForm_0.docx">https://ppse.az.gov/sites/default/files/documents/files/StudentComplaintForm_0.docx</a></p> <p>Non-Student Complaint form:  <a href="https://ppse.az.gov/sites/default/files/documents/files/NonStudentComplaintForm.docx">https://ppse.az.gov/sites/default/files/documents/files/NonStudentComplaintForm.docx</a></p> <p>Submit completed forms to:  Arizona State Board for Private Postsecondary Education  1740 W Adams Street, Suite 3008  Phoenix, AZ 85007</p>
Arkansas	Arkansas State Board of Private Career Education	<p>Go to: <a href="https://www.adhe.edu/private-career-education/forms/">https://www.adhe.edu/private-career-education/forms/</a></p> <p>Scroll down to '8040: Student Complaint Form' and click 'Form'</p> <p>Complaint form:  <a href="https://sbpce.wufoo.com/forms/form-8040-complaint-form/">https://sbpce.wufoo.com/forms/form-8040-complaint-form/</a></p> <p>To request a physical copy of the complaint form call (501) 371-2000</p>

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California	Bureau for Private Postsecondary Education	<p>Go to: <a href="https://www.bppe.ca.gov/enforcement/complaint.shtml">https://www.bppe.ca.gov/enforcement/complaint.shtml</a></p> <p>Option 1: Fill out a complaint form: <a href="https://www.bppe.ca.gov/forms_pubs/complaint.pdf">https://www.bppe.ca.gov/forms_pubs/complaint.pdf</a> and mail to Bureau for Private Postsecondary Education P.O. Box 980818 West Sacramento, CA 95798-0818</p> <p>Option 2: Call the Bureau’s Enforcement Section: (916) 574-8900 or (888) 370-7589</p> <p>Option 3: Utilize the California Department of Consumer Affairs’ (DCA) online complaint form: <a href="https://www.dca.ca.gov/webapps/gencomplaint.php">https://www.dca.ca.gov/webapps/gencomplaint.php</a> The DCA will forward the online complaint to the Bureau</p>
Colorado	Colorado Department of Higher Education	<p>Go to: <a href="https://highered.colorado.gov/filing-student-complaint">https://highered.colorado.gov/filing-student-complaint</a></p> <p>Public Institutions: <a href="https://highered.colorado.gov/filing-a-student-complaint-concerning-a-public-institution">https://highered.colorado.gov/filing-a-student-complaint-concerning-a-public-institution</a></p> <p>Private Institutions: <a href="https://highered.colorado.gov/filing-student-complaint-concerning-private-non-public-institution">https://highered.colorado.gov/filing-student-complaint-concerning-private-non-public-institution</a></p> <p>Link to Public &amp; Private Institution Form: <a href="https://highered.colorado.gov/Academics/Complaints/FileComplaint.aspx">https://highered.colorado.gov/Academics/Complaints/FileComplaint.aspx</a></p> <p>Private Occupational Schools: <a href="https://highered.colorado.gov/DPOS/Complaints/DPOSFileComplaint.aspx">https://highered.colorado.gov/DPOS/Complaints/DPOSFileComplaint.aspx</a></p>

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Connecticut	Office of Financial and Academic Affairs for Higher Education	<p>Go to: <a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a></p> <p>Complaint form: <a href="http://www.ctohe.org/POSA/pdfs/PreliminaryComplaint.docx">http://www.ctohe.org/POSA/pdfs/PreliminaryComplaint.docx</a></p> <p>Mail to: Office of Higher Education 450 Columbus Boulevard, Suite 510 Hartford, CT 06103-1841</p> <p>Email to: <a href="mailto:pcs@ctohe.org">pcs@ctohe.org</a></p>
Delaware	Delaware Department of Education	<p>Go to: <a href="https://www.doe.k12.de.us/domain/226">https://www.doe.k12.de.us/domain/226</a></p> <p>Contact: The Higher Education Office (302) 735-4120 <a href="mailto:DHEO@doe.k12.de.us">DHEO@doe.k12.de.us</a></p>
District of Columbia	Education Licensure Commission	<p>Go to: <a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a></p> <p>Complaint form (English): <a href="https://osse.dc.gov/sites/default/files/dc/sites/osse/service_content/attachments/HELc%20Complaint%20Form_ENGLISH.docx">https://osse.dc.gov/sites/default/files/dc/sites/osse/service_content/attachments/HELc%20Complaint%20Form_ENGLISH.docx</a></p> <p>Mail to: Office of the State Superintendent of Education Higher Education Licensure Commission 1050 First St. NE, Fifth Floor Washington, DC 20002</p>

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Florida	Department of Education – Commission for Independent Education	<p>Go to: <a href="https://www.fldoe.org/about-us/office-of-the-inspector-general/file-a-complaint.stml">https://www.fldoe.org/about-us/office-of-the-inspector-general/file-a-complaint.stml</a></p> <p>To file a complaint against a nonpublic postsecondary institution in Florida, please write a letter or send an e-mail containing the following information:</p> <ol style="list-style-type: none"> <li>1. Name of Student (or Complainant)</li> <li>2. Complainant Address</li> <li>3. Phone Number</li> <li>4. Name of Institution</li> <li>5. Location of the Institution (City)</li> <li>6. Dates of Attendance</li> <li>7. A full description of the problem and any other documentation that will support your claim such as enrollment agreements, correspondence, etc.</li> <li>8. The complaint process of the Commission involves contacting the institution to obtain their response to your complaint. If you do not want the Commission to contact the institution you are attending, you must state so in your complaint; however, doing so will greatly hinder the Commission’s ability to assist you with your complaint.</li> </ol> <p>Mail To:  Commission for Independent Education  325 W. Gaines Street, Suite 1414  Tallahassee, FL. 32399-0400</p> <p>Email to:  <a href="mailto:cieinfo@fldoe.org">cieinfo@fldoe.org</a></p> <p>Fax to:  (850) 245-3238</p>
Georgia	Nonpublic Postsecondary Commission	<p>Go to: <a href="https://gnpec.georgia.gov/student-resources/student-complaints">https://gnpec.georgia.gov/student-resources/student-complaints</a></p> <p>Complaint form:  <a href="https://gnpec.georgia.gov/student-resources/student-complaints/ga-sara-online-student-complaint-form">https://gnpec.georgia.gov/student-resources/student-complaints/ga-sara-online-student-complaint-form</a></p>

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Hawaii	Hawaii Post-Secondary Education Authorization Program	<p>Go to: <a href="https://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/">https://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/</a></p> <p>Complaint form: <a href="https://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf">https://cca.hawaii.gov/hpeap/files/2013/08/Student-Complaint-Form.pdf</a></p> <p>Mail to: Hawaii Post-Secondary Education Authorization Program Department of Commerce and Consumer Affairs P.O. Box 541 Honolulu, HI 96809</p>
Idaho	Idaho State Board of Education	<p>Go to: <a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a></p> <p>Complaint form: <a href="https://boardofed.idaho.gov/wp-content/uploads/2020/07/Student-Complaint-Form-7-2020.docx">https://boardofed.idaho.gov/wp-content/uploads/2020/07/Student-Complaint-Form-7-2020.docx</a></p> <p>Mail to: Office of the State Board of Education State Authorization Program Manager P.O. Box 83720 Boise, ID 83720-0037</p> <p>Email to: <a href="mailto:Tamara.baysinger@osbe.idaho.gov">Tamara.baysinger@osbe.idaho.gov</a></p>
Illinois	Illinois Board of Higher Education	<p>Go to: <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></p> <p>Complaint form: <a href="http://complaints.ibhe.org/register.aspx">http://complaints.ibhe.org/register.aspx</a></p>

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Indiana	Indiana Commission for Higher Education	<p>Go to: <a href="https://www.in.gov/che/2744.htm">https://www.in.gov/che/2744.htm</a></p> <p>Complaint form: <a href="https://www.in.gov/che/files/161116_ICHE_StudentComplaintForm.pdf">https://www.in.gov/che/files/161116_ICHE_StudentComplaintForm.pdf</a></p> <p>Mail to: Indiana Commission for Higher Education Attn: Complaints 101 West Ohio Street, Suite 300 Indianapolis, IN 46204-1984</p> <p>Email to: <a href="mailto:complaints@che.in.gov">complaints@che.in.gov</a></p>
	Office for Career and Technical Schools (Proprietary Education)	<p>Go to: <a href="https://www.in.gov/dwd/octs.htm">https://www.in.gov/dwd/octs.htm</a></p> <p>Complaint form: <a href="https://www.in.gov/dwd/files/Student_Complaint_Form.pdf">https://www.in.gov/dwd/files/Student_Complaint_Form.pdf</a></p> <p>Mail to: Complaint Adjudicator DWD/Office for Career and Technical Schools 10 N Senate Ave, SE 308 Indianapolis, IN 46204</p> <p>Email to: <a href="mailto:OCTS@dwd.in.gov">OCTS@dwd.in.gov</a></p>
Iowa	Iowa College Student Aid Commission	<p>Go to: <a href="https://www.iowacollegeaid.gov/StudentComplaintForm">https://www.iowacollegeaid.gov/StudentComplaintForm</a></p> <p>Complaint Form: <a href="https://www.iowacollegeaid.gov/StudentComplaintWebform">https://www.iowacollegeaid.gov/StudentComplaintWebform</a></p>
Kansas	Kansas Board of Regents	<p>Go to: <a href="https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a></p>

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Kentucky	Kentucky Council on Postsecondary Education	Go to: <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a> Complaint form: <a href="http://cpe.ky.gov/campuses/complaintform">http://cpe.ky.gov/campuses/complaintform</a>
	Kentucky Commission on Proprietary Education	Go to: <a href="http://www.kcpe.ky.gov/student_resources.htm">http://www.kcpe.ky.gov/student_resources.htm</a> Complaint form: <a href="http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf">http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf</a>  Mail to: Kentucky Commission on Proprietary Education 300 Sower Boulevard Frankfort, KY 40601
Louisiana	Louisiana Board of Regents	Go to: <a href="https://regents.la.gov/students-parents/student-complaint-process/">https://regents.la.gov/students-parents/student-complaint-process/</a>  Proprietary School complaint form: <a href="http://www.regents.la.gov/assets/docs/2014/07/StudentComplaintProcedure.pdf">http://www.regents.la.gov/assets/docs/2014/07/StudentComplaintProcedure.pdf</a>  SARA-NC complaint form: <a href="https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf">https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Process.pdf</a>
Maine	Maine Department of Education, Office of Higher Education Services	Go to: <a href="https://www.maine.gov/doe/learning/highered/sara">https://www.maine.gov/doe/learning/highered/sara</a>  Complaint form: <a href="https://www.maine.gov/doe/sites/maine.gov.doel/files/inline-files/sara-complaint-form.pdf">https://www.maine.gov/doe/sites/maine.gov.doel/files/inline-files/sara-complaint-form.pdf</a>  Email to: <a href="mailto:Angel.loredo@maine.gov">Angel.loredo@maine.gov</a>

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Maryland	Maryland Higher Education Commission	<p>Go to: <a href="https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx">https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx</a></p> <p>Complaint form: <a href="https://mhec.maryland.gov/institutions_training/Documents/PCS%20Student%20Complaint%20Form_20210628.pdf">https://mhec.maryland.gov/institutions_training/Documents/PCS%20Student%20Complaint%20Form_20210628.pdf</a></p> <p>Mail to: Associate Director of Career and Workforce Education Maryland Higher Education Commission 6 N. Liberty Street, 10<sup>th</sup> Floor Baltimore, MD 21201</p> <p>Email to: <a href="mailto:PCS-Complaint.mhec@maryland.gov">PCS-Complaint.mhec@maryland.gov</a></p> <p>Fax to: (410) 332-0270 Attn: Associate Director of Career and Workforce Education</p>
Massachusetts (con't next page)	Massachusetts Department of Higher Education	<p>Go to: <a href="https://www.mass.edu/forstufam/complaints/complaints.asp">https://www.mass.edu/forstufam/complaints/complaints.asp</a></p> <p>Complaint form: <a href="https://www.mass.edu/forstufam/complaints/complaintform.asp">https://www.mass.edu/forstufam/complaints/complaintform.asp</a></p> <p>Submit online or print and submit via mail or fax.</p> <p>Mail to: Massachusetts Department of Higher Education One Ashburton Place, Room 1401 Boston, MA 02108</p> <p>Fax to: (617) 727-0955 or (617) 727-6656</p>

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Massachusetts (con't from previous page)	Massachusetts Division of Professional Licensure	<p>Go to: <a href="https://www.mass.gov/how-to/file-a-complaint-against-a-division-of-professional-licensure-licensee">https://www.mass.gov/how-to/file-a-complaint-against-a-division-of-professional-licensure-licensee</a></p> <p>Online complaint form: (must make an account) <a href="https://elicensing.mass.gov/CitizenAccess/Default.aspx">https://elicensing.mass.gov/CitizenAccess/Default.aspx</a></p> <p>Complaint form: <a href="https://www.mass.gov/doc/division-of-professional-licensure-complaint-form-3/download">https://www.mass.gov/doc/division-of-professional-licensure-complaint-form-3/download</a></p> <p>Mail to: Division of Professional Licensure Office of Investigations 1000 Washington Street, Suite 710 Boston, MA 02118</p>
Michigan	The Michigan Department of Labor and Economic Opportunity	<p>Go to: <a href="https://www.michigan.gov/leo/0,5863,7-336-94422_2739---,00.html">https://www.michigan.gov/leo/0,5863,7-336-94422_2739---,00.html</a></p> <p>Complaint form: <a href="https://www.michigan.gov/documents/leo/PostsecondarySchools_StatementofComplaint_Form_03.2020_685913_7.docx">https://www.michigan.gov/documents/leo/PostsecondarySchools_StatementofComplaint_Form_03.2020_685913_7.docx</a></p> <p>Complaint form instructions: <a href="https://www.michigan.gov/documents/leo/Post-Secondary_Complaint_Instructions_FINAL_03.2020_685912_7.docx">https://www.michigan.gov/documents/leo/Post-Secondary_Complaint_Instructions_FINAL_03.2020_685912_7.docx</a></p> <p>Mail to: State of Michigan Department of Labor and Economic Opportunity Employment &amp; Training, Post-Secondary Schools P.O. Box 30726 Lansing, MI 48907</p>

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Minnesota	Minnesota Office of Higher Education	<p>Go to: <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a></p> <p>Complaint form: <a href="http://www.ohe.state.mn.us/pdf/ComplaintForm.pdf">http://www.ohe.state.mn.us/pdf/ComplaintForm.pdf</a></p> <p>Mail to: Registration and Licensing Office of Higher Education 1450 Energy Park Drive, Suite 350 St. Paul, MN 55108</p> <p>Email to: <a href="mailto:betsy.talbot@state.mn.us">betsy.talbot@state.mn.us</a></p> <p>Fax to: (651) 797-1664</p>
Mississippi	Mississippi Commission of Proprietary Schools and College Registration	<p>Go to: <a href="https://www.mccb.edu/cpscr-complaints">https://www.mccb.edu/cpscr-complaints</a></p> <p>Complaint form: <a href="https://www.mccb.edu/sites/mccb/files/Proprietary%20Schools/Student%20and%20Consumer%20Information/Complaint%20Procedure.pdf">https://www.mccb.edu/sites/mccb/files/Proprietary%20Schools/Student%20and%20Consumer%20Information/Complaint%20Procedure.pdf</a></p> <p>Mail to: Commission on Proprietary Schools College Registration 3825 Ridgewood Road, 5<sup>th</sup> Floor Jackson, MS 39211</p>
	Mississippi Commission on College Accreditation	<p>Go to: <a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a></p> <p>Complaint form: <a href="http://www.mississippi.edu/mcca/downloads/mccastudentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/mccastudentcomplaintform.pdf</a></p> <p>Mail to: Mississippi Commission on College Accreditation Attention: MCCA Student Complaints 3825 Ridgewood Road Jackson, MS 39211</p>

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Missouri	Missouri Department of Higher Education	Go to: <a href="https://dhewd.mo.gov/DistanceEducation.php#StudentComplaints">https://dhewd.mo.gov/DistanceEducation.php#StudentComplaints</a>  Request form through Laura Vedenhaupt: <a href="mailto:laura.vedenhaupt@dhewd.mo.gov">laura.vedenhaupt@dhewd.mo.gov</a> (573) 751-2361
Montana	Montana University System	Go to: <a href="https://www.mus.edu/MUS-Statement-of-Complaint-Process.html">https://www.mus.edu/MUS-Statement-of-Complaint-Process.html</a>
Nebraska	Nebraska Department of Education – Private Postsecondary Career Schools	Go to: <a href="https://www.education.ne.gov/ppcs/forms/">https://www.education.ne.gov/ppcs/forms/</a>  Scroll down to ‘PPCS Complaint Form’  Complaint Form: <a href="https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf">https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf</a>
	Nebraska Coordinating Commission for Postsecondary Education	Go to: <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>  Call: (402) 471-4825
Nevada	Nevada Commission on Postsecondary Education	Go to: <a href="http://cpe.nv.gov/Students/Students_Home/">http://cpe.nv.gov/Students/Students_Home/</a>  Complaint form: <a href="http://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%20Fillable.pdf">http://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%20Fillable.pdf</a>  Mail to: Commission on Postsecondary Education 2800 E. St. Louis Avenue Las Vegas, NV 89194  Email to: <a href="mailto:mjwu@det.nv.gov">mjwu@det.nv.gov</a>  Fax to: (702) 486-7340

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New Hampshire	New Hampshire Department of Education, Division of Educator Support and Higher Education	Go to: <a href="https://www.education.nh.gov/who-we-are/division-of-educator-support-and-higher-education">https://www.education.nh.gov/who-we-are/division-of-educator-support-and-higher-education</a>  Complaint form: <a href="https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx">https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx</a>
New Jersey	New Jersey Center for Occupational Employment Information	Go to: <a href="https://www.nj.gov/labor/lwdhome/coei/teu.html">https://www.nj.gov/labor/lwdhome/coei/teu.html</a>  Complaint form: <a href="https://www.nj.gov/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf">https://www.nj.gov/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf</a>  Mail to: New Jersey Department of Labor & Workforce Development Center for Occupational Employment Information Attn: Conflicts P.O. Box 057 Trenton, NJ 08625-0057
	Office of the Secretary of Higher Education	Go to: <a href="https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">https://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>  Complaint form: <a href="https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf">https://www.state.nj.us/highereducation/documents/pdf/OSHEComplaintForm.pdf</a>  Mail to: Office of the Secretary of Higher Education ATTN: Complaints P.O. Box 542 Trenton, New Jersey 08625-0542

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New Mexico	New Mexico Higher Education Department	<p>Go to: <a href="https://hed.state.nm.us/students-parents/student-complaints">https://hed.state.nm.us/students-parents/student-complaints</a></p> <p>Complaint form: <a href="https://hed.state.nm.us/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf">https://hed.state.nm.us/uploads/documents/NMHED_Student_Complaint_Form_7-2021.pdf</a></p> <p>Email to: <a href="mailto:HigherEd.Info@state.nm.us">HigherEd.Info@state.nm.us</a></p>
New York	Office of College and University Evaluation	<p>Go to: <a href="http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university">http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university</a></p> <p>Complaint form: <a href="http://www.nysed.gov/common/nysed/files/complaint-form.pdf">http://www.nysed.gov/common/nysed/files/complaint-form.pdf</a></p> <p><u>About Academic Matters &amp; Teacher Certification Programs</u>  Mail to:  New York State Education Department  Office of College and University Evaluation  89 Washington Avenue  EBA Room 960  Albany, NY</p> <p><u>About Programs that Prepare Licensed Professionals</u>  Mail to:  New York State Education Department  Professional Education Program Review  89 Washington Avenue  Albany, NY 12234</p> <p>Email to: <a href="mailto:opprogs@nysed.gov">opprogs@nysed.gov</a></p>

State	Agency Name	Link to and/or Information About Complaint Process
North Carolina	The University of North Carolina System, Licensure Division	<p>Go to: <a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a></p> <p>Complaint policy: <a href="https://www.northcarolina.edu/wp-content/uploads/reports-and-documents/academic-affairs/student_complaint_policy.pdf">https://www.northcarolina.edu/wp-content/uploads/reports-and-documents/academic-affairs/student_complaint_policy.pdf</a></p> <p>Complaint form: <a href="https://www.northcarolina.edu/wp-content/uploads/reports-and-documents/academic-affairs/student_complaint_form.pdf">https://www.northcarolina.edu/wp-content/uploads/reports-and-documents/academic-affairs/student_complaint_form.pdf</a></p> <p>Email to: <a href="mailto:studentcomplaint@northcarolina.edu">studentcomplaint@northcarolina.edu</a></p> <p>Mail to: North Carolina Office of Post-Secondary Education Complaints c/o Student Complaints 910 Raleigh Road Chapel Hill, NC 27515-2688</p>
	North Carolina Community College System Office of Proprietary Schools	<p>Go to: <a href="https://www.nccommunitycolleges.edu/proprietary-schools">https://www.nccommunitycolleges.edu/proprietary-schools</a></p> <p>Complaint form: <a href="https://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/complaint_form_-_arial.doc">https://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/complaint_form_-_arial.doc</a></p> <p>Email to: <a href="mailto:corls@communitycolleges.edu">corls@communitycolleges.edu</a></p> <p>Mail to: North Carolina Community College System Office of Proprietary Schools 5001 Mail Service Center Raleigh, NC 27699-5001</p>
North Dakota (con't next page)	North Dakota Department of Career and Technical Education	<p>Go to: <a href="https://www.cte.nd.gov/businessindustry">https://www.cte.nd.gov/businessindustry</a></p> <p>Click on 'Private Career Schools – Operation in North Dakota'</p> <p>Complaint procedure: <a href="https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDS_BCTE_Student_Complaint_Procedure.pdf">https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDS_BCTE_Student_Complaint_Procedure.pdf</a></p>

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
North Dakota (con't from previous page)	North Dakota University System	Go to: <a href="https://ndus.edu/state-authorization-sara/">https://ndus.edu/state-authorization-sara/</a>  Contact: Cheryl Thompson 2000 44 <sup>th</sup> St. SW, Suite 301 Fargo, ND 58103 <a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a>
Ohio	Ohio Department of Higher Education	Go to: <a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>  Online form starts under 'Complaint Form' and is in three dropdown menus.
	Ohio State Board of Career Colleges and Schools	Go to: <a href="https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx">https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</a>  Complaint form: <a href="https://scr.ohio.gov/Portals/0/PDFs/psr63.pdf?ver=2012-01-19-110616-257">https://scr.ohio.gov/Portals/0/PDFs/psr63.pdf?ver=2012-01-19-110616-257</a>  Mail to: State of Ohio Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215  Email to: <a href="mailto:bpsr@scr.state.oh.us">bpsr@scr.state.oh.us</a>
Oklahoma (con't next page)	The Oklahoma Board of Private Vocational Schools	Go to: <a href="http://obpvs.ok.gov/forms">http://obpvs.ok.gov/forms</a>  Complaint form: <a href="http://obpvs.omes.acsitefactory.com/sites/g/files/gmc741/f/obpvs-form-1250cm.pdf">http://obpvs.omes.acsitefactory.com/sites/g/files/gmc741/f/obpvs-form-1250cm.pdf</a>  Email to: <a href="mailto:nhouse@obpvs.ok.gov">nhouse@obpvs.ok.gov</a>  Mail to: Oklahoma Board of Private Vocational Schools 3700 N. Classen Blvd., Suite 250 Oklahoma City, OK 73118  Fax to: (405) 528-3366

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
Oklahoma (con't from previous page)	Oklahoma State Regents for Higher Education	Go to: <a href="https://www.okhighered.org/current-college-students/complaints.shtml">https://www.okhighered.org/current-college-students/complaints.shtml</a>  Complaint form: <a href="https://www.okhighered.org/resources/Student-Complaint-Form/">https://www.okhighered.org/resources/Student-Complaint-Form/</a>
Oregon	Oregon Higher Education Coordinating Commission	Go to: <a href="https://www.oregon.gov/highered/about/Pages/complaints.aspx">https://www.oregon.gov/highered/about/Pages/complaints.aspx</a>  Email: <a href="mailto:complaints@hecc.oregon.gov">complaints@hecc.oregon.gov</a>
Pennsylvania	Pennsylvania Department of Education - Office of Postsecondary and Higher Education	Go to: <a href="https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx">https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx</a>  Complaint form for colleges and universities: <a href="https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf">https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf</a>  Complaint form for Private Licensed Schools: <a href="https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf">https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Private%20Licensed%20Schools/Student%20Complaint%20Form.pdf</a>
Puerto Rico	Puerto Rico Council on Education	Go to: <a href="http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx">http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx</a>  Complaint form: <a href="http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf">http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf</a>  Mail to: Puerto Rico Council on Education Director P.O. Box 19900 San Juan, PR 00910-1900  Fax to: (787) 641-2562

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
Rhode Island	Rhode Island Office of the Postsecondary Commissioner	Go to: <a href="https://www.riopc.edu/page/student_complaint/">https://www.riopc.edu/page/student_complaint/</a>  Complaint form: <a href="https://www.riopc.edu/form/ri-student-complaint/">https://www.riopc.edu/form/ri-student-complaint/</a>
South Carolina	South Carolina Commission on Higher Education	Go to: <a href="https://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx">https://www.che.sc.gov/Students,FamiliesMilitary/LearningAboutCollege/ConsumerInformation.aspx</a>  Complaint form: <a href="https://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf">https://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a>  Email to: <a href="mailto:submitcomplaint@che.sc.gov">submitcomplaint@che.sc.gov</a>  Mail to: SC Commission on Higher Education Academic Affairs Attn: Student Complaint 1122 Lady Street, Suite 300 Columbia, SC 29201
South Dakota	South Dakota Board of Regents	Go to: <a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx</a>  Complaint form: <a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Documents/Complaint%20Form%20-%20SD-SARA.pdf">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Documents/Complaint%20Form%20-%20SD-SARA.pdf</a>  Email to: <a href="mailto:kate.hubbart@sdbor.edu">kate.hubbart@sdbor.edu</a>  Mail to: South Dakota Board of Regents Attn: Katie Hubbard 306 E. Capitol Avenue, Suite 200 Pierre, SD 57501

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
Tennessee	Tennessee Higher Education Commission	<p>Go to: <a href="https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html">https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</a></p> <p>Complaint form: <a href="https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/complaint_form/Complaint%20Form%20(Rav.%203.20).pdf">https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/complaint_form/Complaint%20Form%20(Rav.%203.20).pdf</a></p> <p>Email to: <a href="mailto:thec.dpsa-application@tn.gov">thec.dpsa-application@tn.gov</a> Subject line: "Complaint Against [Institution Name]"</p>
Texas	Texas Higher Education Coordinating Board	<p>Go to: <a href="https://www.highered.texas.gov/links/student-complaints/">https://www.highered.texas.gov/links/student-complaints/</a></p> <p>Complaint form: <a href="http://reportcenter.highered.texas.gov/agency-publication/blank-forms-templates/student-complaints-form/">http://reportcenter.highered.texas.gov/agency-publication/blank-forms-templates/student-complaints-form/</a></p> <p>Email to: <a href="mailto:studentcomplaints@highered.texas.gov">studentcomplaints@highered.texas.gov</a></p> <p>Mail to: Texas Higher Education Coordinating Board Office of General Counsel P.O. Box 12788 Austin, TX 78711-2788</p>
	Texas Workforce Commission	<p>Go to: <a href="https://www.twc.texas.gov/jobseekers/career-schools-colleges-students">https://www.twc.texas.gov/jobseekers/career-schools-colleges-students</a></p> <p>Complaint form: <a href="https://www.twc.texas.gov/files/jobseekers/csc-401a-student-complaint-form-twc.pdf">https://www.twc.texas.gov/files/jobseekers/csc-401a-student-complaint-form-twc.pdf</a></p> <p>Email to: <a href="mailto:career.schools@twc.states.tx.us">career.schools@twc.states.tx.us</a></p> <p>Mail to: TWC-Career Schools and Colleges 101 East 15<sup>th</sup> Street, Room 226T Austin, TX 78778-0001</p> <p>Fax to: (512) 936-3111</p>

<i>State</i>	<i>Agency Name</i>	<i>Link to and/or Information About Complaint Process</i>
Utah	The Utah Board of Higher Education	Go to: <a href="https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/">https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/</a>  Complaint form: <a href="https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/sara-complaint-form/">https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/sara-complaint-form/</a>
Vermont	State of Vermont Agency of Education	Go to: <a href="https://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs">https://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs</a>  Complaint form: <a href="https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf">https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf</a>
Virginia	State Council of Higher Education for Virginia	Go to: <a href="https://www.schev.edu/index/students-and-parents/resources/student-complaints">https://www.schev.edu/index/students-and-parents/resources/student-complaints</a>  Complaint form: <a href="https://www.surveymonkey.com/r/StudentComplaintForm">https://www.surveymonkey.com/r/StudentComplaintForm</a>
Washington	Washington Student Achievement Council	Go to: <a href="https://wsac.wa.gov/student-complaints">https://wsac.wa.gov/student-complaints</a>  Complaint form: <a href="https://www.studentcomplaints.wa.gov/hc/en-us">https://www.studentcomplaints.wa.gov/hc/en-us</a>
	Washington Workforce Training and Education Coordinating Board	Go to: <a href="https://www.wtb.wa.gov/private-career-schools/school-complaints/">https://www.wtb.wa.gov/private-career-schools/school-complaints/</a>  Complaint form: <a href="https://www.studentcomplaints.wa.gov/hc/en-us">https://www.studentcomplaints.wa.gov/hc/en-us</a>

State	Agency Name	Link to and/or Information About Complaint Process
West Virginia	West Virginia Higher Education Policy Commission	<p>Go to: <a href="http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/">http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/</a></p> <p>Complaint process: <a href="http://www.wvhepc.edu/wp-content/uploads/2019/07/Student-Complaint-Process.pdf">http://www.wvhepc.edu/wp-content/uploads/2019/07/Student-Complaint-Process.pdf</a></p> <p>Complaint form: <a href="http://www.wvhepc.edu/wp-content/uploads/2019/07/Complaint-Form.pdf">http://www.wvhepc.edu/wp-content/uploads/2019/07/Complaint-Form.pdf</a></p> <p>Mail to:            Executive Vice Chancellor for Administration            West Virginia Chancellor for Administration            West Virginia Council for Community and Technical College Education            1018 Kanawha Boulevard, East            Suite 700            Charleston, WV 25301</p> <p>Fax to: (304) 558 5719</p>
Wisconsin	State of Wisconsin Department of Safety and Professional Services	<p>Go to: <a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx</a></p> <p>Click the 'Student Complaints' dropdown menu</p> <p>Complaint form: <a href="https://dsps.wi.gov/Documents/EAComplaintForm3.01.doc">https://dsps.wi.gov/Documents/EAComplaintForm3.01.doc</a></p> <p>Email to: <a href="mailto:DSPSEAP@wisconsin.gov">DSPSEAP@wisconsin.gov</a></p> <p>Mail to:            Educational Approval Program            Attn: Student Complaints            P.O. Box 8366            Madison, WI 53708-8366</p>
Wyoming	Wyoming Department of Education	<p>Go to: <a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/</a></p> <p>Complaint form: <a href="https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf">https://edu.wyoming.gov/wp-content/uploads/2018/08/Wyoming-Department-of-Education-Student-Complaint-Process.pdf</a></p>